

- 2 **Division: Workforce Services Division**
- 3 Category: WIOA
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On-The-Job Training (OJT) Policy

- Background: On-The-Job Training (OJT) is a work-based training strategy available through 10 Workforce Innovation and Opportunity Act (WIOA) resources and delivered through the public 11 12 workforce system. OJT is a proven, evidence-based strategy that creates opportunities for job 13 seekers and incentives for businesses to hire individuals in the Adult, Dislocated Worker, and Out of 14 School youth programs and invest in their skill development. 15 On-the-Job Training is provided by an employer to a paid participant who is engaged in productive 16 17 work that: 18 Provides knowledge or skills essential for the full and adequate performance of the job; • 19 Provides reimbursement of a portion of the newly hired employee's wages as compensation •
- 20 for the employer's extraordinary costs related to training, additional supervision, and loss of 21 production: and 22
 - Is limited in duration as appropriate to the participant's prior work experience, service • strategy, and occupational training needs; as well as the training content.
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- 25 Scope: This policy applies to all service providers operating WIOA Title I Adult, Dislocated Worker
- 26 or National Dislocated Worker Grants and/or Out-of- School Youth programs; WIOA Title I Adult,
- 27 Dislocated Worker or National Dislocated Worker Grants, and Out-of- School Youth program
- 28 manager(s); WIOA fiscal officers, and the WIOA monitoring team. This policy is effective October 1,
- 2021. 29

Policy: 30

- 31 In Montana, the OJT goal is to match participants and employers according to growth potential;
- abilities needed to succeed, and experience gained through quality training that leads to long term, 32
- 33 unsubsidized employment. When selecting jobs for OJT training, service providers must consider
- 34 those which offer opportunities not otherwise available; lead to economic self-sufficiency; and
- 35 provide upward economic mobility.
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- 37 Service providers are responsible for assuring employer compliance with the terms and conditions 38 for the OJT contract. This includes regular contact and review of progress with the OJT employer to 39 reach the participant's outcomes. Service providers must also assure that presently employed 40 workers are not adversely affected and there is sufficient work to provide long term, regular 41 employment for the participant. The business must have operated at its current location for at least 42 120 days. If the business has operated in its current location for less than 120 days and relocated 43 from another area in the U.S., individual(s)/employees must not have been laid off at the previous 44 location as a result of relocation. 45 46 OJT is included in the Measurable Skill Gains (MSG) WIOA primary indicator of performance for Adult, 47 Dislocated Worker, and Out-of-School Youth programs. 48 49 **Requirements:** 50 1. Participants To participate an OJT, an individual must: 51 52 Be enrolled in WIOA Adult, Dislocated Worker, or Out-of-School Youth program; 53 Receive an assessment with consideration given to: • 54 Abilities, knowledge, and skills related to both the participant and the occupation; 55 • Prior work experience; and 56 Employment goal. 57 An OJT contract between a business and an existing employee requires the following assurances: 58 The employee is not earning a self-sufficient wage or wages comparable to or higher than 59 wages from previous employment. 60 The OJT relates to the introduction of new technologies, introduction to new production or 61 service procedures, upgrading to new jobs that require additional skills, workplace literacy, or 62 other appropriate purposes identified by the SWIB. 63 Please note: Under no circumstance, directly or indirectly, may a provider employee who is a relative 64 65 of an eligible participant train that participant; including, but not limited to, a relative in a 66 management position with the authority to a approve or disapprove services. 67 68 2. Businesses/Contractors 69 OJT guidelines require that a business or contractor must: • 70 Provide knowledge or skills essential to the full and adequate performance of the job; 71 Provide supervision as the participant learns specific, occupation-related skills; 0 72 Represent industry standards of job continuity and security; and 0 73 Comply with the non-discrimination and equal opportunity provisions of WIOA law and 0 74 regulations. 75 Provide participants benefits and working conditions at the same level and to the 0 76 same extent as other trainees or employees working a similar length of time and 77 doing the same type of work, including providing workers' compensation. 78 79 3. Documents 80 a) OJT Contract 81 Before a participant begins an OJT placement, the OJT Contract (WIOA.25) must be negotiated,
- 82 completed, and signed as part of the agreement between the employer and the service provider.
- 83 The participant will begin training within fifteen (15) days of the contract's effective date.

84 85 86 87 88 89 90 91	 The participant and business each receive a copy of the signed OJT contract. The original contract must be saved in the participant's file. Contracts may not be written for more than 40 hours a week. Contracts must end June 30th of the current program year. If training extends beyond June 30th, a contract modification is required. The employment may not be seasonal in nature. OJT contract duration shall not exceed the maximum training allowed according to O-Net using the occupational O-Net code and the appropriate corresponding job zone.
92 93 94 95 96 97	 b) OJT Contract Modification A Contract Modification form (WIOA.27) must be used when modifying a contract. Original contracts cannot be altered. The participant and business each receive a copy of the signed contract modification. The original modification must be saved in the participant's file.
98 99 100 101 102 103 104 105 106 107 108 109 110 111	 c) Progress Report and Monthly Invoice For each OJT contact, the OJT Progress Report and Monthly Invoice (WIOA.26) must be completed by the employer. The form must include a payroll report detailing the participant's hours and wages. All forms must be saved in the participant's file. When the contract is approved and the participant begins their placement, the monthly reporting cycle begins. A report is due each month during the course of an OJT . Monthly reports must be saved in the participant's file. Payments must be processed within 7 working days. The service provider must have monthly contact with the business. d) Employee/Trainee Wages and Benefits Employees must be compensated at the same rates, including periodic increases, as trainees or employees who are situated in similar occupations by the same employer and the participant of the participant by the same employer and the participant be proceeded by the same employer and the participant by the participant by
112 113 114 115 116 117 118 119 120	 who have similar training, experience, and skills. The rates must be in accordance with applicable law, but never less than minimum wage. This includes all benefits (health insurance, retirement, etc.) The minimum starting rate of OJT employees must be the greater of: Wages comparable to, leading to, or higher than wages from previous employment; or At the same rates as trainees or employees similarly situated in similar occupations by the same business and who have similar training, experience and skill. Commission-only occupations are not allowed for OJTs.
121 122 123 124 125 126 127 128 129	 4. Funding a) Reimbursement The standard reimbursement rate for OJT contracts is up to 50%, however the reimbursement rate may be up to 75% if justification is based on one or more of the following factors and documented in the MIS System: The characteristics of the participant, taking into consideration whether they are individuals with barriers, such as: Migrant or Seasonal Farmworkers; Youth who have aged out of the foster care system;

130	 English language learners;
131	 Individuals with a low level of literacy;
132	 Individuals who face substantial cultural barriers;
133	 Displaced homemakers;
134	 Low-income individuals;
135	 Indians, Alaska Natives, and Native Hawaiians;
136	o Individuals with disabilities, including individuals who are in receipt of Social Security
137	Disability Insurance;
138	\circ Older individuals (age 55 and older);
139	• Ex-offenders;
140	• Homeless individuals;
141	 Individuals within two years of exhausting lifetime TANF eligibility;
142	 Single parents (including single pregnant women); and
143	 Long-term unemployed individuals (unemployed for 27 or more consecutive weeks).
144	The business employs 50 or fewer individuals;
145	• The business agreed to sponsor an apprenticeship in an occupation that meets registered
146	apprenticeship guidelines; or
147	 Other factors that the State Workforce Innovation Board (SWIB) may determine are
148	appropriate.
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149	b) Non-allowable Costs
150	 OJT participant referred and/or hired through a private employment agency.
151	 Overtime wages, holidays, sick leave or vacation.
152	• Payroll taxes, including federal and state taxes; unemployment insurance, and workers'
153	compensation.
154	Wages of incumbent employees during their participation in economic development activities
155	provided through a state workforce development system.
156	 Foreign travel; and
157	 Political activities.
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159	Administrative Requirements:
160	The WIOA Title I program manager(s) will provide technical assistance to service providers to
161	ensure eligibility of OJT participants and safeguard the participant's OJT success through
162	placement with an appropriate employer.
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164	Monitoring and Evaluation:
165	 A formal monitoring will be conducted by the entity designated by SWIB.
166	References:
167	 <u>20 CFR 680.700 – 680.740, 680.830 and 680.840 Work-based Training</u>
168	 20 CFR 680.200 and 680.210 Training Services for Adults and Dislocated Workers
169	 TEGL 19-16 Adult and Dislocated Worker Programs under WIOA and Wagner-Peyser
170	Employment Service (ES)